

Utility Billing

BETTER MANAGE THE COLLECTION AND PAYMENT OF UTILITIES

The iCity Utility Billing module is a powerful tool for managing your utility sales, regardless of the size of your customer base or the complexity of your organization. It integrates with other iCity modules, providing you with an enterprise-wide system for managing your financial, resource and utility information.

Depth, flexibility and billing capabilities of the Utility Billing system provide a powerful customer service driven solution, enabling local governments and utility companies to manage the collection of utility information with ease and efficiency.



KEY SYSTEM FEATURES

- Adaptable time and date sensitivity, allowing flexibility to meet your system needs
- Microsoft Word integration - templates for customer letters, notices or reminders produced simultaneously
- Easy transfer to related documents, freeing up staff time and avoiding duplication
- Integration with standard meter devices and systems such as Neptune, Sensys or Schlumberger
- Customer contact is easy with user-defined text on items like delinquent notices
- Flexibility in your choice of billing methods and styles including eBill (PDF), preprinted forms and optional barcoding
- Capability to handle pre-authorized plans, interest, penalty calculations or occupant billing

ABOUT VADIM

Vadim Software develops innovative, integrated financial, municipal, asset and utility management software for Municipalities, Local Governments and Utility Companies. Founded in 1975, Vadim has been dedicated to this market for over 37 years.

iCITY ENTERPRISE

iCity provides you with the core software modules you need to run your organization efficiently, including Financial Systems, Payroll & HR, and extended Municipal Systems like Property Taxes, Utilities, Cash Receipting and more.

IT INFRASTRUCTURE SERVICES

Your Information Technology (IT) department may be big or small, or you may not have one at all. Either way, our Network Services Team is available to take care of your technical needs and help your organization run smoothly. **Services include:** Kit Installation, Server Tune-Ups, Managed Hosting, Infrastructure Consulting, Server Migration and Disaster Recovery.

APPLICATION SERVICES

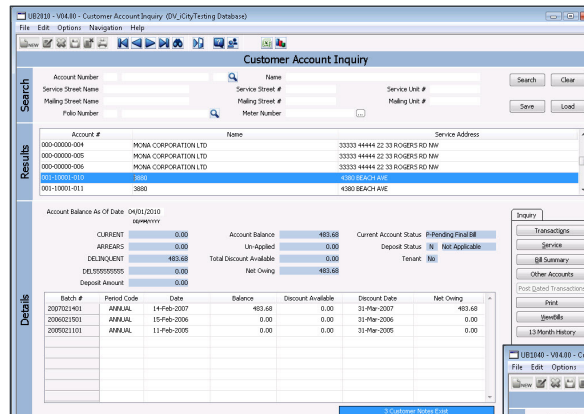
The depth of skill and experience of our team allows us to assign staff according to expertise depending on your specific needs.

Services include: Customized Training, Project Management, iCity Optimization, Data Conversion, Third Party Integration and Development Services.

For more information on our products and services, please visit us online at www.vadimsoftware.com

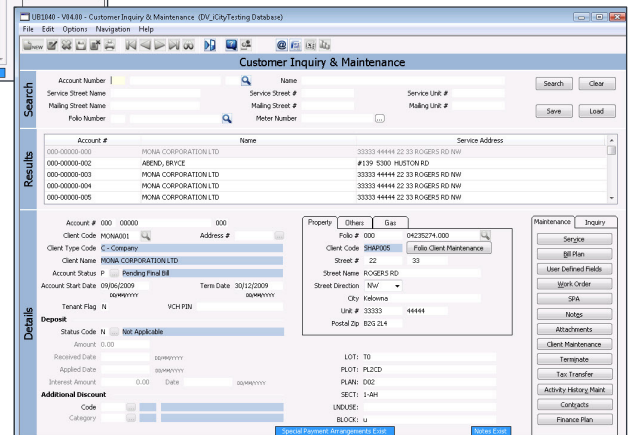
PROVIDE QUICK, EFFICIENT CUSTOMER SERVICE

- Online account inquiry and payment processing (with VadimOPEN)
- E-billing service to clients gives them secure access via the Internet
- Provide customizable payment arrangements for clients and tenants
- Easy reprint of customer statements, invoices and reminder notices
- Pre-authorized payment plans and bank payment files
- Create work orders to track all services performed at service address
- Access to information at home saves staff time and customers travel time
- Compatible with handheld and radio meter reading equipment
- Integrates with MS Office products



DIRECTLY INTEGRATED WITH

General Ledger
Cash Receipting
Property Database
Property Taxation



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